

SAFETY ARRANGEMENTS - STATEMENT BY THE MANAGING DIRECTOR

Arriva Rail London Limited is committed to ensuring, so far as is reasonably practicable, that our employees, contractors, customers and the general public are not exposed to risks that can be avoided. In order to achieve this we will provide:

- a healthy and safe working environment;
- safe equipment and systems of work;
- adequate information, instruction, training and supervision;
- a Strategic Health and Safety Plan that will help us continually improve our safety performance;
- resources to ensure this Policy can be implemented effectively.

We will meet and, where appropriate, exceed the requirements of health, safety and environmental legislation, policies and procedures.

Where the Company uses contractors to undertake work on its behalf we will ensure that the work does not adversely affect the safety of our employees, our customers or their own safety.

We will consult with employees on health and safety matters through safety representatives appointed by recognised Trade Unions with a view to actively involving employees in the effective implementation of this Policy.

The health and safety performance of Arriva Rail London Limited, and this Policy, will be reviewed at least annually by the Managing Director and at any other time when there are significant changes within the company.

All employees of Arriva Rail London Limited have a responsibility to ensure that safety is taken seriously at all times and is their first consideration. To ensure this happens, everyone needs to understand their safety responsibilities and how to carry them out.

If we believe something is unsafe then we will challenge it and raise our concerns with those in charge of such activities. If we make a mistake which may have an impact on safety then we will highlight this immediately. We understand that there is an important difference between a genuine error and unprofessional conduct. We will always recognise this to make sure that we have the open and honest culture needed to stay safe.

Thank you for your continued support.



Managing Director

Arriva Rail London Limited

13 November 2016