

Environmental Policy Statement

Arriva Rail London is a train operating company moving millions of passengers every year in and around London. The way we manage our activities can have a major impact on the environment, not only by encouraging the public to use our services instead of other forms of transport which affect the environment more adversely, but by looking to reduce our impact on the environment in the way we manage our business.

We cannot do this in isolation. This is why we are working with industry bodies and key stakeholders. We will report, in an open and honest manner, on our environmental performance annually.

Recognizing that our operation has an impact on the environment, we are trying to minimize the effects through good management practice. ARL will therefore:

- Appoint a board member with specific responsibility for the environment;
- Consider the environment in all strategic business decisions;
- Comply with environmental legislation and other requirements and, so far as is reasonably practicable, exceed relevant environmental standards in the regions in which we operate;
- Work proactively and determinedly to prevent pollution incidents, monitoring and reducing any adverse impact of ARL's operations on the environment and local community;
- Continually improve our efficiency in the use of energy, water and materials, including a commitment to minimize waste and re-use and recycle wherever possible;
- Develop meaningful environmental objectives and targets to measure resource use as well as promoting environmental best practice, reviewing these objectives and targets at least annually;
- Work in partnership with our suppliers and contractors to ensure effective environmental supply-chain management and to promote sustainable sourcing of products and materials;
- Introduce two-way dialogue with all who have an interest in our business, including staff, suppliers, customers, appropriate authorities, local communities and other organizations, to identify key environmental issues and to seek innovative solutions and appropriate alternatives;
- Provide the necessary training, support and resources to empower our staff to implement this Policy; and
- Make this policy statement available to staff on noticeboards and on the company intranet, and to suppliers, contractors and the general public via ARL's website.

