

Safety Arrangements – Statement by the Managing Director

Arriva Rail London is committed to ensuring, so far as is reasonably practicable, that our employees, contractors, customers and members of the general public are not exposed to risks that can be avoided. In order to achieve this, we will provide:

- A healthy and safe working environment;
- Safe equipment and systems of work;
- Adequate information, instruction, training and supervision;
- A Strategic Health & Safety Plan that will help us continually to improve our safety performance;
- Resources to ensure that this Policy can be implemented effectively.

We will meet and, where appropriate, exceed the requirements of health, safety and environmental legislation, policies and procedures.

Where the company uses contractors to undertake work on its behalf, we will ensure that the work does not adversely affect their safety or the safety of our employees and customers.

We will consult with employees on health and safety matters through Health and Safety Representatives appointed by recognized trade unions with a view to involving employees in the effective implementation of this Policy.

The health and safety performance of Arriva Rail London Ltd, and this Policy, will be reviewed at least annually by the Managing Director and at any other time where there are significant changes within the company.

All employees of Arriva Rail London Ltd have a responsibility to ensure that safety is taken seriously at all times and is their first consideration. To ensure that this happens, everyone needs to understand their safety responsibilities and how to carry them out.

If we believe that something is unsafe, we will challenge it and raise our concerns with those in charge of such activities. If we make a mistake which may have an impact on safety, we will highlight it immediately. We understand that there is an important difference between a genuine error and unprofessional conduct. We will always recognize this to make sure we nurture the open and honest culture needed to stay safe.

Thank you for your continued support.

