

Safety Arrangements Policy Statement

by the Managing Director

Arriva Rail London is committed to ensuring, so far as is reasonably practicable, that our employees, contractors, customers and members of the public are not exposed to risks that can be avoided, to achieve this, we will provide:

- A healthy and safe working environment;
- Safe equipment and systems of work;
- Adequate information, instruction, training and supervision;
- A Health & Safety Strategy that will help us continually to improve our safety performance;
- A safety improvement plan to set OH&S objectives which support our Health & Safety Strategy
- Resources to ensure that this Policy can be implemented effectively.

We will meet and, strive to exceed the requirements of health, safety and legislation, policies and procedures.

Where the company uses contractors to undertake work on its behalf, we will ensure that the work does not adversely affect their safety or the safety of our employees and customers.

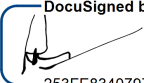
We will consult with employees on health and safety matters through engagement with Health and Safety Representatives appointed by recognised trade unions with a view to involving employees in the effective implementation of this Policy.

The health and safety performance of Arriva Rail London Ltd, and this Policy, will be reviewed at least annually by the Managing Director and at any other time where there are significant changes within the company.

All employees of Arriva Rail London Ltd have a responsibility to ensure that safety is always taken seriously and is their first consideration. To ensure that this happens, everyone needs to understand their safety responsibilities and how to carry them out.

If we believe that something is unsafe, we will challenge it and raise our concerns with those in charge of such activities. If we make a mistake which may have an impact on safety, we will highlight it immediately. We understand that there is an important difference between a genuine error and unprofessional conduct. We will always recognise this to make sure we nurture the **open and honest safety culture** needed to stay safe.

Thank you for your continued support.

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Paul Hutchings
Managing Director

January 2021