

ARRIVA RAIL LONDON APPOINTS STEVE BEST AS MANAGING DIRECTOR

Arriva Rail London (ARL), which operates the London Overground on behalf of Transport for London (TfL), has appointed current finance and commercial director Steve Best as the company's new managing director.

Steve brings more than a decade of experience of the London Overground network to the role, having joined as finance director in 2013 under the London Overground Rail Operations Limited (LOROL) concession. His appointment is effective as of 1 January 2024.

Steve succeeds Paul Hutchings, who will move into a new role at Arriva UK Trains (AUKT).

Paul Hutchings, managing director at Arriva Rail London, said: "Having worked closely with Steve over the past three years, I have seen firsthand his ability to lead the business in delivering strong performance and exceptional service for our customers. Steve has made an outstanding contribution to the success of the London Overground and I am delighted that Arriva has made this appointment. I look forward to seeing what he and the team achieve in the coming years."

Steve Best, finance and commercial director at Arriva Rail London, said: "I am delighted to be stepping into the role of managing director next year. I have watched the London Overground grow and evolve over the past decade into not only a fast and reliable service, but a high-quality network that cares and connects the communities it serves. Our excellent teams and partners will continue to improve the services we provide to our customers in London, as part of the TfL network."

ENDS

Notes to editors:

- Prior to joining the rail industry, Steve Best held senior finance roles at City Link and Rentokil Initial.
- Paul Hutchings' appointment at AUKT will be effective as of 1 January 2024.

For further information or images, please contact Robyn Ashley, communications manager at Arriva Rail London: Robyn.Ashley@arrivarl.co.uk.

About Arriva Rail London:

Arriva Rail London is the train operating company responsible for running the London Overground network under a Concession Agreement with Transport for London (TfL). The seven-and-a-half-year concession commenced on 13 November 2016 and was extended by two years in 2023 to run until 3 May 2026.

Working in partnership with TfL, Arriva Rail London strives to deliver improvements for London Overground customers through more frequent services, new trains and improved interchanges, as well as developing stations and lines to meet increasing passenger demand and to support new homes and jobs.

Arriva Rail London is part of the [Arriva group](#). Arriva is a leading provider of passenger transport across Europe, employing around 35,500 people and delivering around 1.5 billion passenger journeys across 10 European countries. In October 2023, our shareholder, DB, entered into an agreement with

a company called I Squared Capital - a global infrastructure manager - to purchase the whole of the Arriva Group. The sale is expected to complete in April 2024.